

DAUDI SYMON

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PROFESSIONAL SUMMARY

A dedicated and detail-oriented IT graduate with First Class Honours, offering strong skills in software development, web design, database management, networking, business intelligence, and IT operations. Experienced in delivering secure, data-driven, and user-centered solutions across both technical and business environments. Passionate about continuous growth in full-stack and frontend development, cloud-native architecture, mobile development with Flutter, cybersecurity, and the practical application of AI tools in software engineering workflows.

SKILLS AND COMPETENCE

Programming & Software Development

- Structured and object-oriented programming, web and mobile application development, business application programming

Frontend Development

- React 18/19, Vite, Tailwind CSS v4, HTML5, CSS3, JavaScript (ES6+), Bootstrap — responsive and mobile-first design
- i18n implementation, component-level API caching, SEO (JSON-LD, Open Graph, sitemap.xml), and web accessibility standards
- html2canvas, AOS animations, CI/CD via GitHub Actions, GitHub Pages and Netlify deployment

Database & Data Management

- MySQL, database programming, data warehousing, and business intelligence

Networking & Security

- Data communications (OSI layers 1–4), systems and network administration, cybersecurity fundamentals
- Security hardening: CSP implementation, input sanitization, vulnerability auditing (0 critical/high/medium findings)

Web & Multimedia

- HTML/CSS, JavaScript, Bootstrap, Tailwind CSS, DevExtreme UI, multimedia graphics

Project & Systems Analysis

- System analysis and design, software engineering, IT project management, requirements gathering

Cloud & Emerging Technologies

- Concepts of cloud computing, current trends in information systems, AI-assisted development workflows

Tools & Frameworks

- ASP.NET Core (C#), Flutter, REST API design, Git, Visual Studio, GitHub Pages, Netlify, Vite, clean architecture patterns

Professional

- IT ethics, communication skills, teamwork, problem solving, attention to detail

PROFESSIONAL EXPERIENCE

Operations & Admin Assistant

Apr 2026 – Present

Ulumba logistics, Chileka, Blantyre, Malawi

- Supporting daily business operations, coordinating premises and office management, and assisting with planning and logistics tasks
- Problem-solving operational challenges and ensuring internal business processes run efficiently
- Maintaining administrative records, handling client and stakeholder communications, and supporting compliance documentation

IT Officer

Feb 2026 – Apr 2026

Mapeto DWSM Ltd, Blantyre, Malawi

- Provided technical support and troubleshooting for an enterprise IP-based CCTV surveillance system including NVRs, PoE switches, and LAN infrastructure
- Diagnosed and resolved camera connectivity issues including offline devices, authentication failures, and configuration errors
- Performed network fault isolation and diagnostics using IP configuration analysis, subnet verification, and connectivity testing
- Configured camera registration settings including IP addressing, credential management, and device synchronization within centralized NVR platforms
- Maintained and monitored IT equipment including servers, networking devices, and surveillance workstations

Operations Manager (Remote)

Jan 2025 – Present

Auto Glow Cleaning Services Limited, Blantyre, Malawi

- Oversaw day-to-day business operations including IT systems, digital workflows, invoicing, quotations, and service agreements
- Designed, developed, and deployed the company website; managing and maintaining the live site pending custom domain acquisition
- Implemented internal systems to streamline administrative processes and coordinated marketing operations
- Acted as key liaison between management, service teams, and external partners

Receptionist

Jul 2023 – Aug 2023

Dr. Mulwafu's ENT Clinic, Blantyre, Malawi

- Managed patient records, appointment scheduling, and front-desk operations with strict confidentiality
- Coordinated with medical staff to maintain efficient communication and workflow

INTERNSHIP & SCHOOL PRACTICE

IT Intern

21 May – 1 Jul 2024

One Way Information Systems, Mbale, Uganda

- Supported software deployment, testing, and user training for client-facing ICT systems
- Participated in requirements gathering, technical documentation, database setup, and data migration
- Assisted with application debugging and hardware support including Windows OS installations

IT Intern

May – Jul 2023

Radio Islam, Blantyre, Malawi

- Maintained mechanical, electrical, and instrumentation equipment; troubleshoot industrial machines to minimize downtime

PROJECTS

MalawiHarvest — Crop Market Price Tracker

Mar – Apr 2026 | Live

Technologies: React 19, Vite 8, Tailwind CSS v4, GitHub Actions, GitHub Pages | daud09.github.io/Malawi-harvest

- Engineered a bilingual (English/Chichewa) civic tech web application addressing real-world price exploitation of smallholder farmers by surfacing crop market prices across 8 districts in real time
- Built a harvest value calculator ranking 48 price entries (6 crops × 8 districts) dynamically, with full i18n via React Context covering all UI strings in both languages
- Implemented community price reporting with local Storage persistence, input sanitization, defensive JSON parsing, and a 200-record cap to ensure data integrity and security
- Deployed with CI/CD via GitHub Actions (lint → build → deploy on push to main) plus a separate weekly security audit workflow; achieved 0 critical, 0 high, 0 medium vulnerability findings
- Hardened security with a strict CSP including base-uri, frame-ancestors, object-src, and upgrade-insecure-requests; full SEO suite with JSON-LD structured data, Open Graph, sitemap.xml, and Google Search Console

DawahKit — Islamic Verse Discovery & Share Tool

Mar – Apr 2026 | Live

Technologies: React 18, Vite, Tailwind CSS v4, REST API, html2canvas, GitHub Actions | daud09.github.io/dawahkit

- Built a React application solving the information access gap for Islamic outreach workers — enabling instant keyword and topic-based Quran verse discovery without requiring knowledge of Surah numbers
- Engineered a smart query parser with Arabic Unicode detection and component-level API caching, significantly reducing redundant network requests and improving search responsiveness
- Implemented html2canvas share card generation allowing users to produce branded, shareable verse image cards for WhatsApp and social media in a single click — directly serving dawah use cases
- Deployed via GitHub Actions CI/CD pipeline with security audit workflow; integrated Google Search Console verification and full SEO metadata including Open Graph and structured data

Auto Glow Cleaning Services — Company Website

2025 | Deployed

Technologies: Vite, Tailwind CSS, JavaScript, GitHub Pages

- Designed and deployed the official company website end-to-end — responsive, mobile-first, brand-aligned; currently managing live site pending custom domain acquisition

Personal Portfolio Website

2025 | Live

Technologies: Vite 5, Tailwind CSS v4, Bootstrap Icons, AOS, Vanilla JS, GitHub Pages, Google Analytics 4

- Fully responsive portfolio with scroll animations, GA4 tracking, and production-hardened deployment — live at daud09.github.io/daudi-portfolio

Suma Pharmacy Management System

Completed

Technologies: ASP.NET MVC (C#), DevExpress UI, MySQL, jQuery, Bootstrap, AJAX, Git, Flutter

- Developed a full enterprise web application to automate inventory management and sales operations at Suma Pharmacy, improving efficiency, reporting accuracy, and stock control

Hear Glue Ear App (Clinical Digital Health Prototype Rebuild)

Ongoing

Technologies: Flutter, REST API Design, Git, JSON Schema Analysis, AI-assisted Code Analysis

- Conducted technical review of a legacy clinical mobile application (RCPCH, UK); developing a modern prototype rebuild with improved architecture, maintainability, and cross-platform support

EDUCATION

Bachelor of Information Technology — First Class Honours (GCGPA: 4.71)

2021 – 2025

Islamic University in Uganda

Higher Education Certificate — Credit (GCGPA: 3.96)

2020 – 2021

Islamic University in Uganda

Malawi School Certificate of Education

2013 – 2017

Malosa Secondary School

CERTIFICATIONS

- CCNA Level 1 – Introduction to Networks (Cisco Networking Academy, 2025)
- CCNA Level 2 – Switching, Routing & Wireless Essentials (Cisco Networking Academy, 2025)
- CCNA Level 3 – Enterprise Networking, Security & Automation (Cisco Networking Academy, 2025)
- Network Security Level 4 – Network Defense (Cisco Networking Academy, 2025)
- Introduction to Cybersecurity – Essentials and Threat Awareness (Cisco Networking Academy, 2025)
- Cyber Threat Management – Threat Detection, Analysis and Incident Response (Cisco Networking Academy, 2025)

REFERENCES

Mr. Prince Saka

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